

6 Sept 2002

Facelift Home Improvers
15 Mereda Ave
Cheltenham 3192

Dear Peter and Greg,

I am writing to thank you for the job which you have just completed for me at 54 Barkly St, St Kilda. Your work has been excellent. You have worked quickly and efficiently in the installation of replacement aluminum windows in the block of 12 flats. I appreciate your care in ensuring minimum disruption to the tenants by your efficient and clean job. Please find enclosed a cheque for the final payment.

Your Sincerely

A handwritten signature in black ink, appearing to read 'Bryan Winthrope', written in a cursive style.

Bryan Winthrope