

29 November 2007

To Whom It May Concern;

Over the past two years I have had major renovations done to my home. These range from gutting and rebuilding a whole kitchen and a bathroom, the house being rewired, hot water system replaced, new sewerage pipes installed, front brick fence and side gate being built just to name a few. In a nutshell I have dealt with a lot of tradesmen and companies big and small and never have I had such a positive experience as the one I that I had with Facelift Windows.

I initially got them to measure and quote three windows that needed replacing, soundproofing and tinting , as well a six bi-fold doors to be fixed into a garage in order to convert it into a games room. Peter Wishart, who gave the quotes, could not have been friendlier, more helpful, giving sound, practical and logical advice as well as being understanding and sympathetic to our needs and budget. He had an in depth knowledge of all his products and of the style that would best suit our house. He was punctual both in keeping appointments and delivering the quotes written up.

The second point of call lies with the lady who fronts the company on the phone she has always been friendly and informative in giving plenty of notice of the date and time of our installation and was unfailing helpful with all queries directed to our account.

The most impressive part of Facelift service came through the tradesmen who did the installation and the quality finish of the end product. The men arrived dead on 8 o'clock and finished at the time stated. They were courteous, polite, friendly, non-invasive and again highly informative of their product. They cleared up after themselves and the result they left in the windows and the doors is nothing short of spectacular.

We are so thrilled with the look of the product it makes looking out of the room and the garage a joy replacing the previous eyesore. Even my husband whose not one for gushing deems his bi-fold doors impressive. and is wrapt at the investment we have made to our house.

The whole team at Facelift are sensational, especially Peter who is always at the end of a phone call if you need him for anything. I cannot recommend this company highly enough and we are going to continue using them to finish our home.

Your sincerely,
Lysanne Margerison

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