

Highbett, 3140  
19-6-01

Facelift  
Home Improvers;

Dear sir/Madam,

I am writing this letter to let you know my deep appreciation of the work Peter and Greg did on the windows, installing the aluminium new ones in.

They did a terrific job and their service and hospitality were fantastic.

Despite us being deaf, Peter was brilliant and communicated with us with ease which made us comfortable. Their good work was very much appreciated, I myself and my mother just wanted to pass on our praise and gratitude.

Regards,  
Pam Chapman  
and my mother  
Mrs. Gook.